Highlands Board of Directors Monthly Meeting Minutes December 13th, at 6:30 PM Zoom Conference Call Approved Minutes

- 1. Call to order (Claudia): 6:30 pm
 - a. Board Members Present (quorum): Claudia, Wayne, Melanie
 - b. Units present: 120, 308, 425, Eleanor, Diane, 313,403, Molly, Kate, 427, 205, 312, 216
 - c. Proof of Notice of Meeting or Waiver of Notice
 - d. Fill vacant board position
 - i. Still open, the previous candidate is not present
 - e. 2024 election of Board members please consider serving!
 - i. Two members will have completed their term in February, one of which has already resigned
 - ii. There will only be two members with ongoing terms in 2024
 - iii. An email will be sent to owners about serving on the board, with a deadline of January 10th for submitting the Candidate Questionnaire
 - f. Governance options
 - i. Getting people to serve has been difficult, and if this continues we'll need to move to a Receivership model, which means we would lose local control of our Association
 - ii. Receivership also comes with additional costs to owners because it's salaried/fee-based

2. Approval of November 8 minutes

a. Motion to approve by Wayne, seconded by Melanie- **Approved on condition of date change in the header** (completed at the time of these draft minutes)

3. Officer, Property Manager, and Committee Reports:

- a. Finance/Treasurer & Financial Committee updates
 - i. November financials report (Claudia)
 - 1. Reminder that account balances appear slightly higher due to special assessment funds not yet transferred from current accounts
 - 2. Ongoing lien against a unit has received a payoff of \$14,803.34 from the bank and needs board approval to sign the release. **Melanie motioned to have Claudia sign the release, Wayne seconded. Motion approved.**
 - 3. Three accounts more than 90 days in arrears, two will have a demand letter sent.
 - 4. 2023 budget has a \$1,000 bonus for Mark & Kirk, do we pro-rate for Jill?
 - a. Discussion around proration involved fairness to other employees along with past-precedents for bonuses. Wayne motioned to give the bonus to all three employees, Melanie seconded. Motion approved.
 - ii. Special assessment collection status (Claudia)
 - 1. \$385,157.34 almost 80% collection, we've spent around 80K so far
 - 2. Permit and engineering fees are coming in higher than expected
 - iii. Annual financial review (Claudia)
 - 1. Received from accountant for 2021-22
 - 2. Concern expressed around how we are going maintain the property when our reserves are currently around 5% of what they should be
 - 3. Recommended amount to cover costs in 2024 is \$330,464, and that increases in following years
 - iv. Finance Committee updates (Claudia, Josiah, Susan)
 - 1. Suggestion to hire Bennett Management to reduce costs
 - a. Concerns around being unable to properly compare their costs to our current ones, and being dropped as a client if they don't make enough money from us because we already have staff & services we're happy with
 - b. Possibility of setting up a committee to investigate further but won't be included in the 2024 budget
 - 2. Auto pay with Bottom Line? Owners can set this up with their bank.

- 3. Budget increase remains 25%, which keeps fees under \$500/month
 - a. This allocates \$184,260 to capital improvement/reserves, which is still significantly less than the recommendation above.
- v. Garbage and recycling fees increases (Wayne)
 - 1. Changes coming in Lane County that may increase fees and put us over budget
 - 2. This can be managed somewhat by recycling correctly
- b. Capital Improvement Committee updates (Wayne)
 - i. Aluminum wiring partial reimbursement proposal
 - 1. Do we increase 30% instead, to get funds for rebates that could motivate owners to correct their wiring?
- c. Vote on 2024 budget and fee increases (Board members)
 - i. Wayne motioned to increase fees by 30%, Melanie seconded. After debate, Wayne adjusted the motion to 25%. Motion approved.
- d. Fundraising Committee update (Melanie)
 - i. Survey went out, meeting will be scheduled with the committee after the new year
- e. Beautification Committee (Claudia)
 - i. Thanks to everyone who joined us on November 18th!
- f. Property Manager (Mark & Kirk)
 - i. Sewer backup (Mark)
 - 1. We have roots in the line, disconnects, and "bellys" where liquid can collect
 - 2. We've been hydro jetting as needed but it's around \$700 each time, and backups are occurring more frequently. Larger cleanups would cost around \$5,000.
 - 3. Mark is getting bids for fixing the problem rather than continuing to react.
 - 4. Wayne motioned for a "do not exceed" amount of \$7,500 to fix 139 & 148, Melanie seconded. Motion approved.
 - ii. Woodcutter construction plan (Mark)
 - 1. We got the permit from the city on 12/5, for the first building!
 - iii. Woodcutter 312 shed (Mark)
 - 1. The owner has an electrician removing the electrical, and we're hopeful that Glen Hughey can remove the structure as part of the job's demolition and absorb that cost.
 - iv. FHA packet (Mark)
 - 1. Almost done just need board member background checks.
 - v. Board member background checks (Mark)
 - 1. Only Claudia and Wayne have signing privileges, and they are fine with the check.
 - vi. Winter weather plan (Kirk)
 - 1. Concern is whether or not we'll get volunteers to participate in the plan
 - 2. Wayne & Kirk will work on signage about when to call maintenance in, as well as getting volunteers (thanks to those who have already volunteered!)
 - vii. Treehill streetlight/Garage electric repaired (Kirk)
 - 1. An electrician found the problem (a short in the box) and fixed it
 - viii. Rec Center heating options (Kirk)
 - 1. Currently heated occasionally by space heaters
 - 2. Wayne suggested we get bids to install a split system (expect 9-15K with a 3K rebate from EWEB), Melanie and Kirk supported. No motion approved at this time.
 - ix. Clear porch planter rules (Kirk)
 - 1. Kirk is creating a form for units that are in violation of these rules.
- 4. New business None.
- 5. Community open forum (items not on agenda).
 - a. Request for owner updates on Woodcutter; moving cars, etc.
 - b. A light on the Rec Center stairs is out.
- 6. Next board meetings:
 - a. Monthly meeting: Wednesday, January 10, 2024 at 6:30pm (Zoom)
- 7. Meeting adjourned: 8:46pm