#### Highlands Board of Directors Monthly Meeting Minutes February 27, 2025 at 6:30 PM Zoom Conference Call Approved Minutes

### 1. Housekeeping – (Wayne): 6:30 pm

- a. Board Members Present (quorum): Wayne, Shaun, Claudia, Josiah, Melanie
- b. Units present: George, Susan, 125, 427, 130, 308, Diane, Julie, Aaron, Eleanor, Cheryl, Kevin, Jennifer, Laurie, also a few people whose names or units weren't clear
- c. Proof of Notice of Meeting or Waiver of Notice

### 2. Approval of January 8 and February 19 minutes

a. Motion to approve by Claudia, seconded by Josiah - Approved

# 3. Officer, Property Manager, and Committee Reports:

### a. Annual Report

- i. Big thank you to Mark, Jill, and Jerry for the incredible amount of work they've done
- ii. Fire safety work was another big win, and Kirk did a lot of work to clear out areas on upper Stonewood
- iii. Bad news is how these staff have been treated by some owners
- iv. There have been complaints about the dues increasing
- v. There have been an excessive amount of emails being sent to the Highland's email and this adds to the cost of Property Management
- b. Finance/Treasurer & Financial Committee
  - i. Financial reports for December 2025 and January 2025 (Josiah)
    - 1. Nothing unexpected in the financials, and Josiah reminded everyone that people can join the budget committee any time
    - 2. Shaun added that she is creating a 20 year capital plan that will help us avoid more special assessments
  - ii. Employment options (Claudia, Wayne, Melanie)
    - 1. We had a Representative from a temp-to-hire agency (Elwood Staffing) walk the grounds, and they have several applicants already for us to interview
    - 2. We plan to shield future employees from any kind of mistreatment, and emails or interactions should be escalated to the board
    - 3. The board is responsible for hiring and handling employment, so the new members should meet soon to get interviews scheduled
  - iii. Special assessment update (Wayne)
    - 1. Still have around 37K outstanding, which will be due in September
  - iv. Insurance renewal (Wayne)
    - 1. The next year's quote is coming
    - 2. Claudia motioned to authorize Josiah to bind the insurance quote once available, Shaun seconded. Motion approved.
- c. Capital Improvement Committee (Shaun)
  - i. This was addressed in the section above
- d. Beautification Committee (Claudia)
  - i. No updates
- e. Property Manager (Wayne)
  - i. Woodcutter progress
    - 1. This project is completed!
  - ii. Catwalk bid (109 Treehill) (Wayne)

# 1. Claudia motioned to accept Hughey's bid for \$26,600, Melanie seconded. Motion approved.

- iii. Recreation Center upper deck (Wayne)
  - 1. An architect is needed for this project, it's estimated to be around 5K
  - 2. Hughey has a recommendation for a different architect than SS&W

- 3. Shaun volunteered to talk with Jerry and get the project started
- 4. Shaun motioned to approve an initial 5K for the architect, Josiah seconded. Motion approved.

# iv. Hot Tub and Pool (Wayne)

- 1. The sand filter was fixed and there are some additional fixes needed that Emerald Pool will handle
- 2. <u>The door for the hot tub closes at 10pm</u> please exit that area so that you aren't locked out of the Rec Center
- v. Roof treatment for moss (Wayne)
  - 1. We need additional treatment beyond the powder solution to maintain this properly
  - 2. Claudia will pass on the contact information for a resident who can help with this to the new board

### 4. 2025 Board Elections (Claudia)

- a. Results
  - i. 72 owners voted, so we met the threshold for needed responses
    - 1. Shaun 65
    - 2. Frank 46
    - 3. Melanie 44
    - 4. George 42
    - 5. Monet and Howard and Wayne also had write ins
- b. Officer selection
  - i. Shaun and Melanie accepted the nominations, and Frank is not present
  - ii. Wayne and Claudia officially resigned
  - iii. Melanie motioned to offer George a position on the board, Josiah seconded. Motion approved and George accepted.
- c. Organizational meeting for new board (Shaun)
  - i. Josiah will reach out to Frank to see if he accepts, then the board will have a meeting to decide positions

# 5. Unfinished business

- a. Hybrid meeting (Josiah)
  - i. This is pushed to the March meeting

#### 6. New business

- a. Fines and sanctions for harassment & bullying of staff (Josiah)
  - i. Josiah discussed this with our attorney and received some suggestions, which include ignoring emails with inappropriate language, as well as levying fines for this behavior
  - ii. There will be more to present in the March meeting, including a code of civility

# 7. Community open forum (items not on agenda)

- a. One owner asked if there could be air quality testing in the Rec Center we do have an upcoming filter replacements with our contractor
- b. Several owners voiced a desire to come up with a way to prevent future staff from experiencing the same problems that previous staff did
- c. An owner wondered why their complex has the paper instead of the metal on their catwalks, and she will talk with neighbors to see if there's a consensus about changing that

# 8. Next board meetings:

- a. Monthly meeting: Wednesday, March 12, 2025 at 6:30pm (Zoom)
- 9. Meeting adjourned: 8:08pm