Highlands Board of Directors Monthly Meeting Minutes September 10, at 6:30 PM Hybrid Conference Call Approved Minutes

- 1. Housekeeping (Frank): 6:30 pm
 - a. Board Members Present (quorum): Josiah, Melanie, Frank
 - b. Units present: 155, 427, Maria, Moriah, 311, 120, Eleanor, Cheryl, Wayne, Ricky
 - c. Proof of Notice of Meeting or Waiver of Notice
 - d. Special meeting on September 4th to elect Ariel to the board

2. Approval of August 13 minutes

a. Motion to approve by Josiah, seconded by Melanie- Approved

3. Officer, Property Manager, and Committee Reports:

- a. Finance/Treasurer & Financial Committee (Josiah)
 - i. Financial report (July)
 - 1. Nothing unusual to call out we do have some move in/out income now
 - ii. Banking options
 - 1. Josiah has researched some different options, but our current bank can handle quarter deposits the most efficiently
 - 2. Our current bank has an option for a non-profit credit card. **Melanie motioned** to move forward on the card, Josiah seconded. Motion approved.
 - 3. Josiah will also move some of our capital funds to Washington Federal to take advantage of the higher interest rates
 - iii. Special Assessment update
 - 1. There are a few outstanding balances remaining, Josiah sent a letter out to those owners with the deadline to avoid collections
 - iv. Finance Committee update
 - 1. The committee met and their initial best guess for maintaining operations in 2026 is to increase dues by 10-15%
 - 2. This percentage will be refined as more details are reviewed, and it doesn't yet include an updated recommendation from the Capital Improvement Committee
 - v. Employment / OT
 - 1. OT will be pre-approved now that the pool is closed for the year
- b. Property Manager (Della)
 - i. Window washing
 - 1.\$6,000 will be added to the 2026 budget for window washing
 - ii. Rec Center fines & other penalties for violations
 - 1. The fine structure is typically a warning, then \$50, and then \$100
 - 2. The board can revoke Rec Center access at any time, according to our by-laws, regardless of where a violation falls within the fine structure
 - iii. Background checks
 - 1. Della suggested implementing this for new buyers but we need consent for existing residents.
 - 2. For renters, it depends on whether or not it's managed through a property management company
 - 3. Josiah motioned to start doing background checks for new buyers, Melanie seconded. Motion approved.
 - iv. Update on resident forms
 - 1. We are about 75% complete on forms submitted

- 2. Please make sure your form is turned into Della! Not having current contact info makes it harder to communicate when needed.
- v. Maintenance emergencies / liabilities
 - 1. Reminder to use the emergency line for true after hours emergencies
- vi. Petty cash / Pre-purchased credit cards
- 1. Della will get some cards but having the new credit card will take care of this vii. Fire protection
 - 1. Bailey's has a bid for \$12,695 to get tree canopy 10 feet away from buildings, the work will be broken out over a period of 4 months
 - 2. The city is working on clearing blackberry bushes, and ODF will begin their work behind Woodcutter in October
 - 3. Melanie motioned to accept the bid, Josiah seconded. Motion approved.

viii. Pest control

- 1. Rats are a problem again and residents are reporting that they're finding their way into walls and attics, and causing damage to appliances by chewing wires
- 2. Handling this in-house is costing \$1,500-2,000/monthly
- 3. One bid received was for \$2,500 up front and then \$900/monthly, and another bid was between 19K-31K for a one time "annihilation" job
- 4. Still waiting for a bid from our current pest control company, and one other company as well
- 5. We'll have a special meeting on the 22nd to review all the bids and decide how to proceed
- 6. Several owners mentioned seeing peanuts and other food put outside for squirrels and cats, which contributes to a growing population of unwanted pests, like mice and rats
- 7. This is becoming a very expensive problem for residents and the Association in general, please STOP feeding the wildlife!
- c. Capital Improvement Committee (Shaun)
 - i. n/a
- d. Beautification Committee (Wayne)
 - i. Thank you for the watering people did during the heat, and for helping with clean up!

4. New Business

a. Frank is forming a committee to review our by-laws, please reach out to Della if interested in participating

5. Community open forum (items not on agenda)

a. An owner had a question about the fire alarms and whether it's the right time to reconnect their wired unit - Della confirmed that this can be done now

6. Next board meetings:

- a. Special meeting (pest control options): Monday, September 22, 2025 at 6:00pm (Zoom)
- b. Monthly meeting: Wednesday, October 8, 2025 at 6:30pm (Zoom & Rec Center)
- 7. Meeting adjourned: 8:33pm